

AMHERST POLICE DEPARTMENT

ANNUAL REPORT

JULY 1, 2013 – JUNE 30, 2014

Message from the Chief FY14

Fiscal Year 2014 marks the fifth anniversary of my appointment to serve as Chief of Police and more importantly, the fifth year our department instituted sector based and problem oriented policing. Members of the police department remain committed to sector based policing as there have been significant milestones achieved toward reducing crime within our community since the implementation of consistent assignments.

Prior to introducing sector based patrol assignments in 2009, patrol sectors and the method of officer assignments within the police department remained unchanged for over thirty years. The goal of these consistent assignments was to enable officers to become better acquainted with their sectors and provide officers with the opportunity to intimately understand the unique challenges facing the citizens in their areas. The permanent assignments provide officers with ample time to problem solve with community members in addition to fostering collaborations with other town departments, external social service agencies, and community stakeholders.

As compared to five years ago, prior to the implementation of sector based assignments, home burglaries have been reduced by forty-four percent, and both motor vehicle burglaries and motor vehicle thefts have seen significant decrease as well, sixty-three percent and fifty-nine percent respectively. These extremely promising results have been a direct result of community outreach efforts by sector officers and the relationships they have built with community members.

The police department continues to meet regularly with our University partners, community groups, landlords, and business owners. Quality of life calls, disturbances, fights, and noise complaints have been reduced across the board by ten percent since FY2012. These reductions have also been a direct result of the previously mentioned collaborations with our community partners.

Grant awards continued to play an important role this fiscal year, assisting us to fulfill our goals and missions. This past year the department received grant funding in excess of \$60,000. These funds enabled us to step up targeted enforcement campaigns to address motor vehicle violations, alcohol enforcement and traffic safety laws. Additionally, grants were awarded for assistance in promoting crime and data analysis for more effective and efficient operations.

Despite our many successes, we still continue to rely on overtime and mandated work shifts to supplement patrol personnel which adversely affects the moral and health of our officers. Staffing levels are still a major concern to me, and continued dialogue with town officials and our partners in other town departments must play a role in addressing adequate and equal staffing if we are to build on our accomplishments.

The men and women of the Amherst Police Department continue to work diligently every day, and look forward to building our relationships and successes with our many partners.

POLICE PERSONNEL CHANGES
JULY 1 2013 – JUNE 30, 2014

RESIGNATIONS:

Sworn Police Officers

Civilian Personnel

RETIRED:

Sworn Police Officers

Charles H. Nelson, III

May 1, 2014

NEW HIREES:

Sworn Police Officers

Civilian Personnel

PROMOTION:

Sworn Police Officers

TERMINATION:

Sworn Police Officers

Awards and Recognition

July 11, 2013

The Amherst Police Department was awarded, for the second consecutive year, \$41,250 from the Commonwealth of Massachusetts Executive Office of Public Safety and Security (EOPPS) under the Edward J. Byrne Memorial Justice Assistance Grant Program to fund the salary, benefits, training and equipment needs of a Civilian Crime and Intelligence Analyst at the police department. Amber Sullivan was hired by the department to assist in the prevention and reduction of crime and disorder by conducting data analysis of crime, traffic and other incident research, and offer input on strategic and tactical decisions related to the staffing and deployment of officers.

October 9, 2013

The Amherst Police Department was awarded \$11,200 from the Commonwealth of Massachusetts, Executive Office of Public Safety and Security, Highway Safety Division. This grant funding will be used through September 2014 to enforce the seat belt and driving under the influence laws.

October 23, 2013

The Amherst Police Department received a 2014 Child Passenger Seat (CPS) Equipment Grant for \$1,500 from the Commonwealth of Massachusetts Executive Office of Public Safety and Security (EOPSS), Highway Safety Division to expand its motor vehicle child safety efforts. Amherst is one of 53 organizations throughout the state to receive this grant funding. Nationwide traffic crashes are the leading cause of death for children ages three to fourteen. According to the US Department of Transportation in the United States during 2010, more than 1,200 children ages 14 years and younger died as occupants in motor vehicle crashes, and approximately 171,000 were injured. The CPS grant will be used to purchase child safety seats and related installation tools for free distribution to parents and caregivers in need.

November 5, 2013

The Amherst Police Department was awarded a \$5,000 grant from the Commonwealth of Massachusetts, Executive Office of Public Safety and Security (EOPSS), Highway Safety Division. Amherst was one of 65 police departments to receive this grant. The grant will fund targeted enforcement and decoy patrols. A combination of enforcement techniques and equipment will help the department analyze and crack down on drivers, pedestrians, and cyclists who do not share the road appropriately, putting themselves or others in danger.

November 12, 2013

The Amherst Police Department was awarded \$10,000 in grant funding as part of the 2014 Underage Alcohol Enforcement Grant Program from the Commonwealth of Massachusetts Executive Office of Public Safety and Security (EOPSS), Highway Safety Division. This program provides overtime funds for enforcement of underage alcohol laws through activities such as compliance checks at liquor serving establishments, party patrols, and surveillance patrols.

June 18, 2014

Amherst Patrol Officers Felipe Feliciano, Matthew Frydryk and Joshua Harris were recognized by the Commonwealth of Massachusetts Municipal Police Training Committee, receiving their First Responder Recognition Award at a ceremony held at Springfield Technical Community College, Springfield, MA. In February 2014, Patrol Officers Frydryk, Feliciano and Harris performed CPR on a 48 year old male that was in cardiac arrest. In doing so, they provided life saving measures to this community member in need. The award ceremony recognized first responders from across the state for rendering first aid assistance. Patrol Officer Frydryk has been with the Amherst Police Department since 2008, Patrol Officer Feliciano has been with the Amherst Police Department since 2004, and Patrol Officer Harris has been with the Amherst Police Department since 2010.

Communications Center Fiscal Year 2014

The communications center remains one of the most highly trained, busiest and professional centers in the state. As a result of ongoing municipal support we have remained fully staffed throughout the fiscal year. Applications and awards of state grant funding has enabled the center to continue to train staff above minimum standards and offset some of the increasing personnel costs.

Expectations placed upon those working in the emergency communications profession continually evolve and FY14 was no exception. Innovative procedures and techniques have enabled the communications center staff to improve emergency call handling and further enhance the delivery of emergency services. New emerging technology to assist with situational awareness has been implemented and as with any new technology there is a learning curve. Additionally, protocols for the communication center must change whenever their partners, the police and fire departments, modify their policies and procedures to improve services to the community. Through cooperation and teamwork these changes are often seamless but can often add to the dispatcher's numerous responsibilities.

Currently the Amherst Communications Center serves as one of only two Hazardous Materials Dispatch Centers in the state and also serves as the backup center for the entire state if the other center is unavailable. Hazmat activations are highly technical procedures and require a substantial time investment from the dispatcher upon initial activation. The center also continues to remain accredited to serve as an Emergency Medical Dispatch Resource; accreditation allows the center to contract with other communities who are unable to provide this higher level of emergency service.

Amherst is fortunate to have an experienced core staff of emergency dispatchers, nearly seventy percent of the current staff has been with the town for at least nine years. This reflects both the employees' desire to serve and the town's commitment to provide the support needed to retain professionals in such a stressful and demanding profession. Staff remains active in community service through the SALT Council, SAFE class participation, Communications Center tours, RUOK program, and department open houses.

The demands on the individual emergency dispatcher have increased tenfold over the past decade, only through training, teamwork and personal effort are they able to keep pace. Already in place and ready to be released in Massachusetts are innovative technologies including text to 911 and new mapping public safety equipment. In addition, state-of-the-art technology such as video conferencing and enhanced satellite imagery are right around the corner. The role of the emergency dispatcher continually expands with the emergence of new technology and personnel must constantly adopt new procedures and learn advanced software applications.

Finally, we continue to examine the feasibility and best practices to regionalize the communication center to better serve the public and reduce costs through a shared regional approach.

Scott P. Livingstone, Chief of Police

Annual Report, Communications Center
FY 2014
JULY 1 2013 – JUNE 30, 2014

RESIGNATIONS:

Kommel-Bernstein, Jeremy
Scott Houston

July 15, 2013
August 16, 2013

RETIRED:

NEW HIREEs:

Melissa M. Roberts-Cote
Emily M. Oles

July 29, 2013
September 23, 2013

PROMOTION:

TERMINATIONS:

Roberts-Cote, Melissa

June 27, 2014

CALLS FOR SERVICE
Summary Report
FISCAL YEAR 2014

Total Police Calls: 15,925
Number of responders: 24,655

| CALL CATEGORY | # CALLS | #RESPONDERS |
|---|----------------|--------------------|
| ALARMS & SECURITY CHECKS | 1,340 | 2,280 |
| ANIMAL WELFARE | 446 | 593 |
| ASSAULT | 65 | 159 |
| ASSIST OTHER AGENCY | 441 | 562 |
| COMMUNITY OUTREACH/ASSIST | 4,968 | 6,780 |
| DEATH INVESTIGATION | 15 | 76 |
| DISTURBANCE RELATED INCIDENT | 1,385 | 3,736 |
| INCIDENT FOLLOW UP | 1,507 | 1,759 |
| MISSING PERSON OR CHILD | 28 | 59 |
| MOTOR VEHICLE CRASHES | 818 | 1,288 |
| MOTORIST INTERACTIONS | 2,580 | 3,452 |
| PROPERTY DAMAGE | 122 | 151 |
| SERVICE OF PROTECTION ORDERS, SUMMONS AND COURT ORDERS | 637 | 811 |
| SUSPICIOUS ACTIVITY | 1,119 | 2,270 |
| THEFT | 453 | 678 |
| TOTAL | 15,925 | 24,655 |

CALLS FOR SERVICE
Detailed Report
FISCAL YEAR 2014

| | | |
|-------------------------------------|--------------|------------|
| ALARMS & SECURITY CHECKS | 1,340 | 8% |
| Security Check | 461 | |
| Commercial Alarm | 391 | |
| Residential Alarm | 170 | |
| 911 Hang Up | 230 | |
| Bank / A T M Alarm | 56 | |
| Open Door/Window | 29 | |
| House Check | 3 | |
| ANIMAL WELFARE | 446 | 3% |
| Animal Complaint | 362 | |
| Animal Admin Services | 84 | |
| ASSAULT | 65 | 0% |
| Assault | 29 | |
| Sex Offense | 10 | |
| Robbery | 2 | |
| Rape | 22 | |
| Child Abuse | 2 | |
| ASSIST OTHER AGENCY | 441 | 3% |
| Assist Other P D | 251 | |
| PERMITS | 117 | |
| Parking Ban | 71 | |
| PD Mutual Aid Into Amherst | 2 | |
| COMMUNITY OUTREACH/ASSIST | 4,968 | 31% |
| Assist Citizen | 686 | |
| Assist Business/Agency | 726 | |
| Medical Assist | 564 | |
| Community Policing | 522 | |
| Well Being Check | 370 | |
| Assist A F D | 456 | |
| Liquor Law Violation | 260 | |
| Escort | 265 | |

| | | |
|-------------------------------------|--------------|------------|
| Recovered Property | 324 | |
| Admin Duty | 204 | |
| Prop/Evid Admin | 224 | |
| Medical / Mental | 93 | |
| Citizen Transport | 178 | |
| Liquor I D Check | 62 | |
| Protective Custody | 19 | |
| Recovered M V | 13 | |
| DEATH INVESTIGATION | 15 | 0% |
| Unattended Death | 15 | |
| DISTURBANCE RELATED INCIDENT | 1,385 | 9% |
| Noise Complaint | 740 | |
| Disturbance | 420 | |
| Domestic | 121 | |
| Fight | 94 | |
| T B L Violation | 10 | |
| INCIDENT FOLLOW UP | 1,507 | 9% |
| Follow Up | 1,169 | |
| Prisoner Transport | 151 | |
| Prisoner Monitor/Booking | 67 | |
| On-Line Incident Report | 42 | |
| Crime Scene/admin | 64 | |
| Civil Complaint | 6 | |
| Lock Up Incident | 7 | |
| MISSING PERSON OR CHILD | 28 | 0% |
| Missing Child | 13 | |
| Missing Person | 7 | |
| Located Person | 8 | |
| MOTOR VEHICLE CRASHES | 818 | 5% |
| M V Crash P D | 718 | |
| M V Crash P I | 100 | |
| MOTORIST INTERACTIONS | 3,580 | 16% |
| M V Stop | 1,198 | |
| Traffic | 524 | |
| Suspicious Motor Vehicle | 369 | |
| M V Complaint | 174 | |
| Disabled Motor Vehicle | 237 | |
| Traffic Enforcement | 46 | |
| Assist Motorist | 16 | |
| Traffic Monitor | 8 | |
| M V Pursuit | 3 | |

| | | |
|---|--------------|-----------|
| Bicycle Violations | 4 | |
| Police Tow | 1 | |
| PROPERTY DAMAGE | 122 | 1% |
| Vandalism | 122 | |
| SERVICE OF PROTECTION ORDERS, SUMMONS AND OTHER COURT ORDERS | 637 | 4% |
| Warrant Service | 98 | |
| Summons Service | 206 | |
| 209 A | 255 | |
| 258E Harassment Order | 78 | |
| SUSPICIOUS ACTIVITY | 1,119 | 7% |
| Suspicious | 1,026 | |
| Trespass | 49 | |
| Drug Law Violation | 14 | |
| Annoying Call(s) | 29 | |
| Special / Unusual Occurrence | 1 | |
| THEFT | 453 | 3% |
| Larceny | 205 | |
| B & E | 86 | |
| B & E M V | 54 | |
| Shoplifting | 17 | |
| Fraud | 44 | |
| Missing Property | 30 | |
| Stolen M V | 17 | |

CITATIONS AND CRASH DATA FISCAL YEAR 2014

CITATION:

- Total Motorists: 1,944
- Total Violations: 2,392
 - Motorists Issued Warnings: 1,552
 - Motorists Issued Civil Infractions: 197
 - Motorists Issued Criminal Infractions: 195

CRASH:

- Total Crashes: 818
 - Crashes with Injury: 100
 - Crashes/Fatal: 0
 - Crashes with Pedestrians: 8
 - Crashes/Bicycles: 9
 - Crashes/OUI: 14

OFFENSES REPORTED AND OFFENSES CHARGED

Summary Report

FISCAL YEAR 2014

Total Offenders Charged: 1,122

Custodies: 643

Summons or Bylaw Citation 584

| OFFENSE CATEGORY | OFFENSE INVESTIGATED | OFFENSE CHARGED |
|---|----------------------|-----------------|
| ALCOHOL RELATED OFFENSES | 509 | 507 |
| COMMUNITY DISORDER/QUALITY OF LIFE CRIMES | 393 | 371 |
| CRIMES AGAINST PERSON | 336 | 223 |
| CRIMES AGAINST PROPERTY | 725 | 202 |
| DRUG RELATED OFFENSES | 127 | 114 |
| MOTOR VEHICLE OFFENSES | 585 | 563 |
| WARRANT CUSTODIES | 87 | 87 |
| WEAPONS OFFENSES | 3 | 2 |

OFFENSES REPORTED
Detailed Report
FISCAL YEAR 2014

| | |
|--|------------|
| CRIMES AGAINST PERSON | 336 |
| A&B (DOMESTIC) | 64 |
| RESIST ARREST | 35 |
| A&B | 33 |
| A&B WITH DANGEROUS WEAPON | 22 |
| A&B ON POLICE OFFICER | 17 |
| ASSAULT W/DANGEROUS WEAPON | 11 |
| A&B SERIOUS BODILY INJURY | 10 |
| RAPE | 10 |
| ASSAULT | 9 |
| ASSAULT (DOMESTIC) | 8 |
| HARASSING PHONE CALL | 8 |
| THREAT TO COMMIT CRIME | 8 |
| HARASSMENT, CRIMINAL | 7 |
| Obstruction of Justice / Intimidation | 7 |
| ROBBERY, UNARMED | 7 |
| IDENTITY THEFT | 6 |
| WITNESS, INTIMIDATE | 6 |
| ABUSE PREVENTION ORDER, VIOLATE | 5 |
| INDECENT A&B ON PERSON 14 OR OVER | 5 |
| VIOLATION OF HARASSMENT ORDER | 5 |
| Dangerous Weapon, Possess While Committing Breach of Peace | 4 |
| IDENTITY FRAUD | 4 |
| Obstruction / Intimidation | 4 |
| A&B ON +60/DISABLED | 3 |
| A&B PREGNANT PERSON | 3 |
| INDECENT A&B ON CHILD UNDER 14 | 3 |
| A&B ON +60/DISABLED WITH INJURY | 2 |
| BURGLARY, UNARMED | 2 |
| CONTRIBUTE TO DELINQUENCY OF CHILD | 2 |
| OTHER CRIMES AGAINST PERSON | 15 |

| | |
|--|------------|
| ALCOHOL CRIMES | 509 |
| LIQUOR, PERSON UNDER 21 POSSESS | 283 |
| TBL A2 S6: OPEN CONTAINER OF ALCOHOL PROTECTIVE CUSTODY | 160 |
| LIQUOR ID CARD/LICENSE, FALSE/MISUSE | 34 |
| LIQUOR, PERSON UNDER 21 PROCURE | 17 |
| TBL A24 S4: UNLAWFUL POSSESSION OF KEG | 4 |
| LIQUOR TO PERSON UNDER 21, SELL/DELIVER | 4 |
| LIQUOR, ASSIST PERSON UNDER 21 PURCHASE | 3 |
| LIQUOR, PERSON UNDER 21 POSSESS, SUBSQ. | 1 |
| LIQUOR, TRANSPORT UNLAWFULLY | 1 |
| | |
| ARRESTED ON OTHER AGENCY WARRANT | 87 |
| ARRESTED ON WARRANT INITIATED BY OTHER AGENCY | 73 |
| FUGITIVE FROM JUSTICE ON COURT WARRANT | 1 |
| | |
| DRUG OFFENSE | 127 |
| MARIJUANA, POSSESS LESS THAN OUNCE | 64 |
| DRUG, POSSESS CLASS B | 13 |
| DRUG, POSSESS / CULTIVATE TO DISTRIB CLASS D | 8 |
| DRUG, POSSESS TO DISTRIB CLASS B | 8 |
| DRUG, POSSESS CLASS E | 6 |
| DRUG, LARCENY OF | 4 |
| DRUG, POSSESS CLASS C | 4 |
| DRUG, POSSESS TO DISTRIB CLASS C | 4 |
| DRUG, POSSESS CLASS A | 3 |
| DRUG, POSSESS CLASS D | 2 |
| DRUG, POSSESS CLASS D, SUBSQ.OFF. | 2 |
| DRUG, POSSESS TO DISTRIB CLASS D, SUBSQ. | 2 |
| DRUG, POSSESS TO DISTRIB CLASS E | 2 |
| OTHER DRUG OFFENSES | 3 |

| | |
|---|------------|
| PROPERTY CRIME | 725 |
| LARCENY OVER \$250 | 144 |
| LARCENY UNDER \$250 | 129 |
| B&E NIGHTTIME FOR FELONY | 74 |
| B&E DAYTIME FOR FELONY | 28 |
| B&E VEHICLE/BOAT DAYTIME FOR FELONY | 25 |
| DESTRUCTION OF PROPERTY +\$250. MALICIOUS | 24 |
| B&E VEHICLE NIGHTTIME FOR FELONY | 23 |
| MOTOR VEH. LARCENY OF | 21 |
| B&E VEHICLE FOR MISDEMEANOR | 19 |
| TRESPASS | 18 |
| MOTOR VEH, MALICIOUS DAMAGE TO | 16 |
| LARCENY FROM BUILDING | 15 |
| VANDALIZE PROPERTY | 15 |
| DESTRUCTION OF PROPERTY +\$250, WANTON | 14 |
| B&E FOR MISDEMEANOR | 13 |
| DESTRUCTION OF PROPERTY -\$250, MALICIOUS | 11 |
| RECEIVE STOLEN PROPERTY -\$250 | 10 |
| RECEIVE STOLEN PROPERTY +\$250 | 10 |
| DESTRUCTION OF PROPERTY -\$250, WANTON | 7 |
| OTHER PROPERTY CRIMES | 76 |

| | |
|---|------------|
| MOTOR VEHICLE OFFENSE | 585 |
| OPERATION OF M/V TO ENDANGER, NEGLIGENT | 107 |
| OUI LIQUOR | 92 |
| LICENSE SUSPENDED, OP MV WITH | 30 |
| UNLICENSED OPERATION OF MV | 23 |
| LEAVE SCENE OF PROPERTY DAMAGE | 21 |
| UNINSURED MOTOR VEHICLE | 13 |
| OPERATING AFTER REVOCATION OF REGISTRATION | 11 |
| UNREGISTERED MOTOR VEHICLE | 10 |
| LICENSE REVOKED, OPERATE MV WITH | 9 |
| OPERATION OF M/V TO ENDANGER, RECKLESS | 8 |
| USE MV WITHOUT AUTHORITY | 8 |
| OUI LIQUOR, 2 ND OFFENSE | 7 |
| LEAVING ACCIDENT SCENE AFTER PROPERTY DAMAGE | 4 |
| LICENSE SUSPENDED, OP MV WITH, second or subsequent | 4 |
| STOP FOR POLICE, FAIL | 3 |
| OUI DRUGS | 2 |

| | |
|--------------------------------------|-----|
| OUI LIQUOR, 3 RD OFFENSE | 2 |
| RMV DOCUMENT, FORGE/MISUSE | 2 |
| LEAVE SCENE OF PERSONAL INJURY | 1 |
| OUI DRUGS, 2 ND OFFENSE | 1 |
| OUI LIQUORS, 4 TH OFFENSE | 1 |
| OTHER MOTOR VEHICLE OFFENSES | 226 |

QUALITY OF LIFE CRIMES 393

| | |
|---|-----|
| TBL A2 S3: UNLAWFUL NOISE | 154 |
| DISORDERLY CONDUCT | 112 |
| TBL A2: NUISANCE HOUSE | 58 |
| RIOT, FAIL DISPERSE | 26 |
| DISTURBING THE PEACE | 16 |
| RIOT, INCITE | 5 |
| SCHOOL, DISTURB | 4 |
| REPORTS OF LOST PROPERTY | 4 |
| LOST PROPERTY | 4 |
| CRIME REPORT, FALSE | 3 |
| FIREWORKS, POSSESS UNLAWFUL | 3 |
| LEWDNESS, OPEN AND GROSS | 3 |
| FIREARM, INTOXICATED LICENSEE CARRY | 2 |
| SEX OFFENDER FAIL TO REGISTER | 2 |
| TBL A3: SOLICATION WITHOUT PERMIT | 2 |
| TBL ART 2 S 6 LITTERING | 2 |
| DISORDERLY CONDUCT ON PUBLIC CONVEYANCE | 1 |

WEAPONS CRIMES 3

| | |
|-------------------------|---|
| DANGEROUS WEAPON, CARRY | 1 |
| FIREARM, STORE IMPROP | 2 |