

JONES LIBRARY

NORTH AMHERST LIBRARY • MUNSON MEMORIAL LIBRARY

November 29, 2018

To Whom It May Concern:

This letter is written in support of Amherst Community Connections (ACC), with whom the Jones Library has partnered since 2011 to provide assistance to library patrons who are in need. Each Tuesday and Thursday afternoon, an ACC staff member is available in our Community Room to provide information, referrals, and advocacy services. ACC's services include helping community members access affordable housing, employment, government benefits, transportation vouchers and other forms of assistance, along with providing information on local emergency resources, budgeting, and life skills.

The Jones Library strongly supports ACC's contributions to help library patrons and finds ACC's work highly compatible with the Jones Library's mission of providing resources to all people of all economic levels so that they may flourish and develop into lifelong learners.

Jones Library staff members take an interest in each library patron and refer persons who may be homeless to ACC staff. ACC has often guided and informed library staff members on how to approach and interact with homeless patrons, so that each person may receive support and the library environment can continue to serve as a safe, harmonious hub for everyone.

ACC's work continues to make a positive impact here at the Jones Library and throughout the Amherst community.

Please contact me at 413-259-3195 or berubem@joneslibrary.org if you have further questions.

Sincerely,



Matthew Berube
Head of Information Services
Jones Library

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