

July 23, 2019

Dear Neighbor,

As part of our continued effort to deliver reliable energy to our customers and communities, we are preparing to construct the Montague to Fairmont Structure Replacement Project. This work is designed to improve the reliability of the electric system in your region.

We're Always Working to Serve You Better

Starting next month, we will begin work to replace some of the existing transmission structures along the Montague to Fairmont transmission corridor, which traverses the towns of Montague, Sunderland, Leverett, Amherst, Granby, South Hadley and Chicopee. Inspections along this corridor, which runs 32 miles from the Montague Substation to the Fairmont Switching Station, have identified the need to replace certain structures this year due to aging conditions. Further evaluations are ongoing to identify additional upgrades to potentially be conducted in the upcoming years and, if so, you will receive separate notification on that work.

What You Can Expect

Since your property is near the project route, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification.
- **Where We'll Be Working:** Construction activity will take place on Eversource owned property, within the limits of our utility easement on your property, or on a nearby property. Sometimes we access the utility easement from private property on which we have an access agreement.
- **Traffic Management:** We coordinate closely with your community on effective traffic management throughout project construction and restoration.
- **Communication:** Keeping the lines of communications open is important to us. We will continue to provide updates to keep you informed as project work progresses. Before work starts, our field outreach representatives will be in touch, either in person or with a door hanger notice, to provide more details about the construction schedule for your area.

We would like to know how you prefer to receive information about the project. In addition to letters, we can send you an e-mail or text message updates with information specific to your area.

- **Construction Hours:** The hours for construction will be 7 a.m. to 7 p.m., Monday through Saturday. Due to weather or other unexpected circumstances, from time to time the crews may need to work longer hours or work on a Sunday.
- **Pre-construction Photos:** We routinely take pictures to document the pre-construction condition of our project route and anticipated work areas.

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- **Construction Activities:** Project construction will take place in phases and will not be continuous. It will include the following:
 - Site preparation, including installing environmental protection and erosion control;
 - Receiving deliveries and assembling new equipment;
 - Installing access roads and work pads on the existing right of way;
 - Brush clearing and mowing;
 - Soil drilling for new structures;
 - Using cranes to install new equipment;
 - Working on existing equipment to connect to new equipment;
 - Final restoration of areas disturbed by the work.
- **Project Completion:** We expect construction activities and restoration on this project to occur through Spring of 2020.

Contact Us

We are committed to being a good neighbor and doing our work with respect for you and your property. If you have questions about this project or would like to provide your preferred method of contact for project updates, please call **1-800-793-2202** or email us at ProjectInfo@eversource.com. Thank you.

Sincerely,



Roxanne Huff
Project Manager – Montague to Fairmont Structure Replacement Project