

TOWN OF AMHERST



SEWER USE REGULATIONS

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I. Background and Introduction

A. System Overview

1. The Town operates the Amherst Wastewater Treatment Plant, which treats Wastewater prior to discharging it into the Connecticut River.
2. The Town has approximately 120 miles of collection system piping conveying Wastewater from Customers to the treatment plant. The Town also operates twenty-two (22) pump stations throughout the Sewer Collection System.
3. The Utility strives to protect public health and provide for the maximum possible beneficial public use of Amherst's Wastewater facilities through regulations of construction, control of water and sewer use, and Wastewater Discharges; to provide for equitable distribution of the costs to operate, maintain, and improve Amherst's Wastewater facilities; and to provide procedures for complying with the requirements contained herein.

B. Applicability, Purpose and Policy

1. Applicability
 - a) These Regulations apply to all Customers served by the Utility. Under authority of the General Laws, Acts of State Legislature of the Commonwealth of Massachusetts, the following rules and regulations shall be part of the contract with every person using the Sewer Collection System supplied by the Town of Amherst. Every person contributing or discharging waters and wastes into the Sewer Collection System agrees to these Regulations and is bound by them thereby.
 - b) Currently, the Utility serves Customers located in the Town of Amherst, as well as parts of the Towns of Hadley and Pelham.
2. Purpose – the purpose of these Regulations is to:
 - a) Protect public health, safety and welfare and the environment by regulating the Discharge of Wastewater and Pollutants, directly or indirectly, to the Sewer Collection System.
 - b) Provide a Rate and Fee Schedule, and a uniform policy for administration of rates.
 - c) Establish minimum standards of materials, workmanship, and specifications for materials and appurtenances, which would ultimately become part of the Sewer Collection System.
 - d) Set up procedures which all new Owners and Customers must follow to enter into the Sewer Collection System.
3. Policy – The Town Council, in its role as the Town of Amherst Sewer Commission, or its duly appointed designee, shall make the final interpretation of these Regulations whenever unforeseen situations arise which are not clearly covered or when further interpretation of the intent of the Regulations is required.

C. Abbreviations

The following abbreviations, when used in these Regulations, shall have the following designated meanings:

1. CFR – Code of Federal Regulations
2. CMR – Code of Massachusetts Regulations

3. DEP – Massachusetts Department of Environmental Protection
4. EPA – United States Environmental Protection Agency
5. mg/L – milligrams per liter
6. MGL – Massachusetts General Law
7. Title 5 – Septic Systems regulations set forth in 310 CMR 15

D. General Definitions

1. “*Abatement*” shall mean a Customer requested adjustment to a sewer bill based on disputes, hardship, Meter reading, or water use estimating error.
2. “*Amherst Construction Standards*” shall mean the most current approved Town of Amherst Material and Construction Specifications.
3. “*As-Built Drawings*” shall mean engineering drawings showing the location (horizontal and vertical displacements) and depth of pipe, and the distance from reference points based on construction conditions.
4. “*Cross Connection*” shall mean any actual or potential connection between a distribution pipe of potable water supplied by the public water system and any waste pipe, soil pipe, Sewer Service Line, drain, or any other unapproved source. Without limiting the generality of the foregoing, for the purposes of these Regulations, “Cross Connection” shall refer to any temporary or permanent connection between the water and Wastewater system through which backflow can or may occur.
5. “*Customer*” shall mean any individual, partnership, firm, association, corporation, college, university, non-profit, municipal government, or governmental division owning or having interest in property to which the Utility supplies sewer service. The Customer may or may not be the same as the Owner.
6. “*Discharge*” shall mean flow from a conduit, Sewer Service Line, drain, outfall, pump, pipe, tank, or treatment process, or any emission, intentional or unintentional including but not limited to flow resulting from spilling, leaking, seeping, pumping, pouring, emitting, emptying, depositing, dumping, releasing, injecting, escaping, leaching, or infiltrating whether direct or indirect.
7. “*Domestic Wastewater*” shall mean the Wastewater derived principally from dwellings, business buildings, institutions and the like (Premises). It shall not contain groundwater or storm water.
8. “*Effluent*” shall mean Wastewater or other liquid, irrespective of treatment, flowing out of a treatment facility or part thereof.
9. “*Grease Trap*” shall mean an exterior or interior receptacle designed to collect and retain or remove grease and fatty substances from Wastewater normally resulting from the commercial handling, preparation, cooking, or dispensing of food.
10. “*Hazardous Waste*” shall mean a waste, or combination of wastes, that at the time of Discharge:
 - a) Is identified as a Hazardous Waste by EPA pursuant to the Resource Conservation and Recovery Act, 42 USC 6901 et seq. and is listed in 40 CFR Part 261, as amended from time to time;
 - b) Has any of the Hazardous Waste characteristics identified by EPA in 40 CFR Part 261 as amended from time to time;

- c) Has been identified by DEP as a Hazardous Waste pursuant to MGL c. 21C and is listed in 310 CMR 30; as amended from time to time;
 - d) Has any of the Hazardous Waste characteristics identified by DEP in 310 CMR 30, as amended from time to time; and
 - e) A waste that would be a Hazardous Waste pursuant to the EPA, or DEP criteria but for the fact that it is Discharged to the Sewer System shall be, for purposes of this definition, a Hazardous Waste unless it is in Wastewater which is Discharged to the Sewer Collection System pursuant to a permit issued under 360 CMR 10 and in compliance with the Utility's Discharge limits.
11. *"Infiltration"* shall mean groundwater that enters or leaks into a Sewer Service Line or Sewer Collection System through such means as a foundation drain, cracked, broken, or defective pipe, pipe joint, connection, or manhole wall.
 12. *"Inflow"* shall mean precipitation or surface runoff that enters a Sewer Service Line or Sewer Collection System through such means as downspouts and roof leaders, floor drains, yard drains and area drains, sump pumps, catch basins, interconnections between storm drains and a Sewer Service Line or Sewer Collection System, including defective manhole covers and frames.
 13. *"Meter"* shall mean a device installed for the measurement, record, and communication of water taken from the water service and applied to each account. Sewer usage will be billed based on water Meter usage, or as described in Section VII.A herein. The Meter type and construction shall be approved by the Utility and in compliance with the Water Use Regulations.
 14. *"Non-Standard Discharge Authorization"* shall mean a local permit used to regulate Non-Standard Discharges. The Authorization is issued to each Customer on a case-by-case basis, based on the concerns or non-compliance issues.
 15. *"Oil Trap"* shall mean a receptacle designed to separate petroleum-based oil and grease from water.
 16. *"Owner"* shall mean a person who alone or jointly or severally with others has the legal title to any Premises or has care, charge, or control of any Premises as agent, executor, administrator, trustee, lessee, or guardian of the estate of the holder of the legal title. The Owner may or may not be the same as the Customer.
 17. *"Premises"* shall mean the building envelope thereon to which sewer service is provided.
 18. *"Qualified Contractor"* shall mean a Contractor that has certified to complete construction outside the building envelope to meet the Amherst Construction Standards. Qualified Contractors must receive a copy of the most recent Amherst Construction Standards on an annual basis, and sign that they will abide by construction standards therein.
 19. *"Pollutant"* shall mean any element, constituent, or property of Wastewater, or of agricultural, industrial, manufacturing, or commercial process waste, or leachate, or any other substance which causes the alteration of the chemical, physical, biological, or radiological integrity of water through its introduction therein.
 20. *"Rate and Fee Schedule"* shall mean those rates, fees and charges set by the Town of Amherst Sewer Commission.
 21. *"Regular Working Hours"* shall mean the hours, Monday through Friday, excluding holidays, during which time the Utility is normally open for business.

This shall mean from the start of the Utility’s shift through 30-minutes before the end of the Utility’s shift.

22. “*Septage*” shall mean any liquid, solid, or sludge pumped from chemical toilets, vaults, septic tanks, or cesspools or other holding tanks, that have received only Domestic Wastewater. Septage can only be hauled using a watertight vehicle that is used for the collection and hauling of Septage in compliance with the rules of the DEP.
23. “*Sewer Commission*” shall mean the Amherst Town Council, which serves as the Sewer Commission of the Town of Amherst under Section 2.14 of the Amherst Home Rule Charter and is thereby empowered to collect and treat Wastewater from the Town and collect monies for the construction, operation, and maintenance of such Sewer Collection System and Amherst Wastewater Treatment Plant.
24. “*Sewer Collection System*” shall mean the Utility owned network of pipes, pumping stations, and appurtenances that convey Wastewater from its points of origin to the Amherst Wastewater Treatment Plant.
25. “*Sewer Service Line*” shall mean the pipe which connects to a Premises’ drain conveying Wastewater from plumbing fixtures within a Premises to the Sewer Collection System, a private sewer, or other place of disposal. The Sewer Service Line is the responsibility of the Owner, until the point of connection to the Town sewer system.
26. “*Sewershed*” shall mean every upstream property or Customer whose Discharge from said property contributes to a specific location of the Sewer Collection System.
27. “*Utility*” shall mean the Town of Amherst Department of Public Works.
28. “*Wastewater*” shall mean the spent water of a community, which may be a combination of the liquid and water-carried wastes from Premises.

E. Resolution Process

1. Any violation of these Regulations will be determined by the Amherst Wastewater Department. They will assess the appropriate action, including if a fee or fine is involved, in accordance with these Regulations.
2. Owners and Customers may appeal any decision to the Superintendent of Public Works. Appeals must be made within 21 days of issuance of the violation submit a written appeal to the Superintendent, unless a different timeframe is listed herein.
3. Owners and Customers may appeal the Superintendent of Public Works’ decision to the Town Manager. They have 21 days from when the Superintendent’s written determination was made to submit a written appeal to the Town Manager. The Town Manager’s decision shall be final and binding.

II. Sewer Collection System Components

A. Sewer Service Lines

1. Ownership

- a) The Owner owns and is responsible for the entire Sewer Service Line starting at the Premises served, and continuing until the connection with the Sewer Collection

System via the main sewer line or discharge into the Utility's Sewer manhole.
This includes ownership of the Sewer Service Line's cleanout.

2. Installation

- a) Owner shall be provided sewer service through only one Sewer Service Line per legally subdivided lot except as noted below.
 - (1) Each unit of a multi-family dwelling or condominium whose individual units share common sidewalls but are singularly owned throughout the material extents from foundation to roof shall be provided with a separate Sewer Service Line. Units of multi-family dwellings or condominiums that are singularly owned but share a common foundation/footprint may share a common Sewer Service Line.
- b) A separate and independent Sewer Service Line shall be provided by the Owner or their duly authorized agent for every Premises to be connected to the Sewer Collection System. Where more than one Premises exists on a single parcel of land, the Sewer Service Line serving the Premises closest to the sewer line may be extended to additional Premises on the property and the whole considered as one Sewer Service Line, if approved by the Utility
- c) Easements are required, with a copy to the Utility, for all Sewer Service Lines extended over land owned by others, and not the Owner. This shall be included with the Utility Permit.
- d) When an existing Owner has more than one Sewer Service Line per legally subdivided lot, the Utility reserves the right to reduce the number of Sewer Service Lines to one, as part of any conversion of use, renovation, or other changes in condition requiring a Building Permit or Utility Permit.
- e) Where more than one Owner is currently provided sewer service through one Sewer Service Line, any violation of Utility Regulations by one or more Owner(s) so serviced shall be deemed a violation by all, and the Utility may take such action against all such Owners as could be taken against a single Owner. The Utility shall make reasonable efforts to advise all Owners served by the common Sewer Service Line of the violation and, where appropriate, give an opportunity to cure the violation.
- f) When any Sewer Service Line is to be no longer utilized, it must be abandoned at the Sewer main at the Owner's expense.
- g) Existing Sewer Service Lines may be used to accommodate new uses which result in changes in volumes or characteristics of Wastewater, if the Utility approves and subject to availability of Amherst Wastewater Treatment Plant capacity. The costs of any examination and testing required by the Utility as a precondition to such approval shall be at the Owner's expense.
- h) All Sewer Service Lines shall Discharge by gravity to the Sewer Collection System. In all new or substantially rehabilitated Premises in which the Sewer Service Line is too low to permit gravity Discharge, Wastewater shall be lifted by an approved means and allowed to Discharge by gravity (i.e. not under pressure) to the Sewer Collection System.
- i) Sewer Service Line connections for new or substantially rehabilitated Premises shall not be made directly to the Utility's sewer manholes unless expressly authorized by the Utility.

- j) Connection of an individual Wastewater disposal system, whether directly or indirectly, to the Sewer Collection System is prohibited. Individual Wastewater disposal systems include privately owned septic tanks, cesspools, or similar self-contained receptacle or facility which collects, treats, or otherwise disposes of Wastewater.
 - k) Each Sewer Service Line shall have a cleanout installed at the edge of the Town property line. In the case where there is no cleanout on a Sewer Service Line, this will be triggered when an Owner is conducting work on or has submitted a permit for their water service pipe or Sewer Service Line.
3. Maintenance
- a) The Sewer Service Line including the cleanout, as it extends from the main sewer line portion of the Sewer Collection System to the Premises, shall be installed, maintained, and abandoned at Owner's expense.

B. Basement Fixtures

- 1. All existing or new Sewer Service Lines from plumbing fixtures liable to backflow from the Sewer Collection System are installed at the Owner's risk. The Town and/or Utility will not assume any responsibility for back-ups or flooding of fixtures or basements as a result of the installation of these fixtures.
- 2. Any plumbing fixture located at an elevation lower than the top of the public sewer manhole immediately downstream of the private sewer or Sewer Service Line connection serving the fixture shall be considered to be liable to backflow and are subject to the requirements in Section C.

C. Backflow Valves

- 1. Plumbing fixtures or basements subject to backflow from the Sewer Collection System shall have backflow valves installed at the Owner's expense. A backflow valve is a device installed in a Premise's drain or Sewer Service Line to prevent the Discharge from the Premises, or flows originating outside the Premises, from flowing back into the Premises.
- 2. Backflow valves shall be installed in accordance with the State Plumbing Code. Backflow valves shall be installed and maintained at the Owner's expense.

D. Oil Trap for Garages

- 1. Oil Traps shall be required at Premises directly or indirectly tributary to the Sewer Collection System from existing or new commercial or industrial garages, vehicle service stations, enclosed parking areas, and other establishments capable of discharging petroleum-based oil or grease, flammable wastes, sand, or other harmful substances.
- 2. Discharges from Oil Traps shall be directed to the Sewer Collection System.
- 3. All Oil Traps shall be of a type, capacity, location, and construction as approved by the Utility. They shall be located so as to be readily accessible for maintenance and inspection.
- 4. Oil Traps shall conform to the Regulations of the State Plumbing Code. Owner and Customers shall schedule an inspection of the Oil Traps as installed with the Town Plumbing Inspector at the time of installation.

5. Oil Traps shall be installed and maintained continuously in satisfactory and effective operation by and at the expense of the Owner or Customer. Both the Owner of the Premises where an Oil Trap is required and the Customer shall be jointly and severally responsible for installing an Oil Trap and for properly servicing and maintaining the Oil Trap.
6. The Owner or Customer operating the establishment or business conducted on the Premises where the Oil Trap is located shall maintain a log describing the date and type of all service and maintenance performed in connection with the Oil Trap on each date, and the method of disposal of the residue. The log entries shall be maintained for six (6) years and shall be made available for inspection and copying by the Utility. The schedule for service and maintenance of an Oil Trap shall be subject to approval by the Utility.

E. Grease Traps

1. Interior and/or exterior Grease Traps shall be required at Premises which Discharge directly or indirectly to the Sewer Collection System and into which significant amounts of animal or vegetable fat, oil, or grease may be Discharged. The concentration entering the Sewer Collection System must not exceed 100 milligrams per liter.
2. The Utility will determine whether a Grease Trap is required. All Grease Traps shall be of a type, capacity, location, and construction approved by the Utility and shall be located so as to be readily accessible for maintenance and inspection.
3. Installation of a dedicated Sewer Service Line and an in-line Grease Trap shall be required to serve all fixtures from which fat, oil, or grease may be Discharged whenever there is sufficient space and adequate plumbing to incorporate the appropriate facilities as determined by the Utility. Point of use Grease Traps may be required instead of or in addition to an in-line Grease Trap for Discharges from dish washer rinse sinks, pot sinks, floor sinks and drains, automatic hood washes, and any other fixture which may introduce fat, oil, or grease to the sewer.
4. Chemical, biological, or physical means (including flushing with water) shall not be used to release fats, wax, oil, or grease into the sewer, bypass the Grease Trap, or otherwise make the Grease Trap operate less effectively.
5. Where Grease Traps are required, they shall be installed, inspected at least once per month, and maintained continuously in satisfactory and effective operation and in accordance with the requirements of the State Plumbing Code by and at the expense of the Owner and Customers. Both the Owner of the Premises where the Grease Trap is required and the Customer, shall be jointly and severally responsible for installing a Grease Trap acceptable to the Utility and for properly servicing and maintaining the Grease Trap.
6. The Owner or Customer operating the establishment or business conducted on the Premises where the Grease Trap is located shall maintain a cleaning and disposal log which describes the date and type of all inspections and cleaning of the Grease Trap, service and maintenance performed in connection with the Grease Trap, the identity of the person who performed the service or maintenance, the amount of residue removed from the Grease Trap on each date, and the method of disposal of the residue. The logs shall be submitted annually to the Utility unless an alternate

schedule is requested by the Utility. The Owner may be subject to fines due to failure to submit cleaning and disposal logs.

7. Unless otherwise required by a schedule established by the Utility, Owners or Customers shall clean Grease Traps in accordance with all applicable local, state, and federal laws, not less than once every three months, or whenever one quarter of the liquid depth of the Grease Trap consists of grease or oil, whichever occurs first. Grease Traps shall be cleaned by physically removing accumulated grease, scum, oil, or other floating substances and solids.

F. Private Mains and Plumbing

1. Private Mains

- a) The Utility recognizes that there exists within its sewer service area private sewer mains servicing multiple Owners that were installed by private parties, are not within the public right of way easement area, and are not maintained by the Utility. Owners shall maintain private sewer mains in good repair and cooperate and coordinate with the Utility as may be necessary to ensure that the requirements of these Regulations and the collection of Wastewater is met.
 - b) Owners of private sewer mains and plumbing are obligated to notify the Utility if any additional sewer usage is anticipated due to construction, new installation, or alteration of private sewer mains or Premises within their private sewer mains. Following the procedure for any permit, the Utility will determine if it does not or will not have sufficient capacity to provide sewer service and shall not be obligated to provide sewer service if not capable.
2. **Maintenance of Plumbing.** Maintenance of Sewer Service Lines and plumbing is the responsibility of the Owner, whether located on public or private property.
 3. **Fees and Expenses.** All fees and expenses associated with private sewer mains and plumbing and fixtures shall be Owner's responsibility.

G. Installation Specifications

1. The Owner's Sewer Service Line shall be installed in accordance with Amherst Construction Standards.
 - a) All new Sewer Service Line installations shall meet these requirements.
 - b) Sewer Service Line that do not currently meet these requirements will be required to modify the Sewer Service Line in order to comply. This will be triggered when an Owner is conducting work on or has submitted a permit for the water service or Sewer Service Line.
2. The Sewer Service Line shall be no less than 4 inch diameter and shall have a minimum ground cover of five (5) feet unless authorized in writing by the Utility.
3. The Sewer Service Line shall have a minimum slope of ¼ inch per foot.
4. The Sewer Service Line shall be tested and inspected by the Utility prior to backfilling. Installations backfilled prior to testing and inspections will be required to be re-excavated for inspection at the discretion of the Utility.

H. Installation Period

The Sewer Service Line shall be installed during the period of April 1 to November 15 as frost and weather conditions permit. In an emergency and upon the Owner's

request, the Utility in its sole discretion may authorize Sewer Service Line installation during times outside the authorized installation period.

I. **Requirements for Design and Construction of Facilities**

1. **Design and Construction Standards**

- a) New Sewer Service Lines, other private sewer mains, Grease Traps, Oil Traps, appurtenances, and other Wastewater facilities tributary to the Sewer Collection System shall be designed and constructed in conformance with the Amherst Construction Standards.
- b) In the absence of such specifications or in amplification thereof, the materials and procedures set forth in appropriate specifications of the American Society for Testing and Materials, the WEF Manual of Practice NO. 9, Design and Construction of Urban Stormwater Management Systems, and Gravity Sanitary Sewer Design and Construction, New England Interstate Water Pollution Control Commission Guides for the Design of Wastewater Treatment Works, Title V, and the Uniform State Plumbing Code 248 CMR 2.00 shall apply.
- c) **Construction in Easements** - Excavation in, or construction of any Wastewater facilities or Sewer Service Lines in a Town right-of-way or easement is prohibited without authorization from the Utility.

2. **Joint Use of Sewer Service Line Trench** - Joint use of a Sewer Service Line trench with gas pipe, water service pipe, or other utility infrastructure shall only be performed in accordance with the Amherst Construction Standards.

3. **Allocation of Responsibilities**

- a) **Installation.** Installation of a Sewer Service Line including any necessary repairs to the right of way shall be at the Owner's expense. The Owner is responsible for hiring a Qualified Contractor for this work and obtaining a Utility Permit for the work.
- b) **Relocation.** Any relocation, repair, or replacement of the Sewer Service Line within the property boundary shall be approved by the Utility and performed at the Owner's expense.

4. **Installation During Winter Months** – Any Owner requesting emergency sewer service, installation, or repair during times outside the authorized installation period shall pay all extra expenses incurred by the Utility due to frost and weather conditions, including maintenance of the excavation, within and outside the right of way, until final paving or backfill is complete.

III. **Use of Sewers**

A. **Public Sewers**

- 1. The use of the Sewer Collection System in the Town shall be controlled by the Utility.
- 2. No person shall, without the authorization from the Utility, uncover, excavate over, block access to, make any connection with or opening into, alter, or disturb the Sewer Collection System.

3. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure, appurtenance, or equipment which is part of the Sewer Collection System or Amherst Wastewater Treatment Plant.

B. Private Sewers

1. All private sewer mains that connect and Discharge Wastewater to the Sewer Collection System shall be subject to these Regulations, but constructed, installed, maintained, repaired, and operated by their Owners, at the Owner's expense.
2. Repairs to private sewer mains in the Town, including repairs required to comply with these Regulations, shall be made by a Qualified Contractor and may require permits and approvals as applicable by the Utility.

C. Wastewater Connections

1. In unsewered areas of the Town, where a connection to the Sewer Collection System is not available, the Sewer Service Line shall be connected to a private Wastewater disposal system complying with the requirements of the Amherst Board of Health and Title V requirements.
2. Connection to the Sewer Collection System shall be subject to the availability of capacity in the Sewer Collection System and Amherst Wastewater Treatment Plant as determined by the Utility. Determination of the available capacity shall be made by use of standard engineering calculations, evaluation of flow meter data, and projected future Sewer Collection System and Amherst Wastewater Treatment Plant flows.
3. Connections shall be made in compliance with all applicable Utility, state and federal rules, regulations, and specifications and at the Owner's expense.
4. The Owner of all Premises, including properties used for human occupancy, employment, recreation, or other purposes, situated within the Town and abutting any street, easement, or right-of-way in which there is now located or may, in the future, be located and available a private sewer main or the Sewer Collection System may hereby be required to connect to the private sewer main or Sewer Collection System, Such determination shall be made by the Amherst Board of Health (acting under Title V, 310 CMR, Sec. 15.02).
 - a) This connection shall be at the Owner's expense to connect such sanitary facilities as exist with the proper private sewer main or Sewer Collection System in accordance with the Board of Health and provisions of these Regulations.
5. Persons with failed cesspools or septic systems shall be required to connect to the proper private sewer main or Sewer Collection System within a period of time determined by the Board of Health.

D. Sewer Extensions

1. Sewer extensions may be proposed either by the Utility, or by entities outside of the Utility. The process for each group is outlined herein.
 - a) The Utility may propose a sewer extension to the Sewer Collection System according to the Town's Wastewater Master Plan. This proposal will be reviewed, and approved, by the Sewer Commission.

- b) Entities outside of the Utility may propose a sewer extension to the Sewer Collection System for purposes including redevelopment of a neighborhood, a new proposed development, or for offering connection to the Sewer Collection System in neighborhoods currently using septic systems. This proposal will be reviewed by the Utility for determination and then ultimately reviewed, and approved, by the Sewer Commission.
 - (1) The Utility's review will include a determination if there is available capacity for the proposed flow from the sewer extension and that it shall not exacerbate any existing operation and maintenance deficiencies.
 - (2) Such deficiencies may include, but are not limited to: pump station operation and maintenance, odors and corrosion, conformance with the Town's Wastewater Master Plan, and Sewer Collection System efficiency.
- 2. In the event any person constructs a private sewer main then it is conveyed to the Utility, the Owner or Owners directly abutting this line will be allowed to voluntarily enter the Sewer Collection System.

E. Special Facilities

- 1. When required by the Utility, an Owner shall design, construct, install, operate, and maintain special facilities which will provide for the regulation and control of the rate, volume, and characteristics of Wastewater Discharged to the Sewer Collection System and/or Amherst Wastewater Treatment Plant.
- 2. The design of such special facilities shall be subject to the approval of the Utility. Such special facilities shall be designed, constructed, operated, and maintained at the Owner's expense.
- 3. Prior to startup of a special facility, the Owner shall prepare and submit an operation and maintenance plan, including As-Built Drawings of the special facility, prepared and stamped by a Licensed Professional Engineer.
- 4. The Owner shall submit an annual report to the Utility that provides information as outlined in their approval. The annual report may include data, testing reports, or other information necessary to document that the special facility is performing as designed and is being operated and maintained in conformance with the operation and maintenance plan.

F. Maintenance of Sewer Service Lines

- 1. The Owner of a Sewer Service Line shall at all times keep such sewers clean and in good repair in order not to cause excessive Infiltration, Discharge or Inflow, depletion of groundwater, damage to property, odor, or harm to the Sewer Collection System. The Owner shall maintain, repair, modify, or replace an existing Sewer Service Line whenever it is determined by the Utility that such sewers may endanger public health, create a public nuisance, result in public or private property damage, harm the Sewer Collection System, or impair water quality or the environment, and in such other circumstances as the Utility deems appropriate. Sewer Service Lines shall be maintained, repaired, modified, or replaced at the Owner's expense.
 - a) In the case where more than one Premises is connected to the same Sewer Service Line, depending on the form of ownership, the Owners of the respective

- Premises shall be jointly and severally responsible for the maintenance and repair of their portion of the Sewer Service Line.
2. The Utility, working in conjunction with the Board of Health, for specific purpose, may repair, modify, or replace portions of privately owned Sewer Service Lines, where it is in the public interest to do so. These specific purposes may include, but are not limited to:
 - a) The replacement and/or rehabilitation of Sewer Collection System.
 - b) The mitigation of damage to the Sewer Collection System that may occur due to the failure of an Owner to repair or maintain a Sewer Service Line.
 - c) Any Utility project involved in the repair, replacement, or maintenance of the Sewer Collection System.
 - d) Those where public safety or public health is concerned.
 - e) As part of any project to improve the function and operability of the Sewer Collection System and/or Amherst Wastewater Treatment Plant.
 3. The instances listed above, or other specific purposes not specified, shall not be construed to mandate the Utility to perform work on Sewer Service Lines. The repairs, modifications, and/or replacements shall be performed at the Owner's expense and billed to the Owner and shall not set precedent or equate with public control or the Utility's ownership or responsibility.
 4. Change of Ownership in a Commercial or Industrial Unit. Upon the change of ownership in a commercial or industrial unit, the Owner shall be required to reapply and to submit revised sewer service data to the Utility and shall confirm to all Utility Regulations governing new installations.

G. Permit for Sewer Service

1. Procedure
 - a) All repairs, new installations, alterations, and discontinuances of the Sewer Service Line shall require that a Permit be obtained from the Utility.
 - b) All Permits for new Sewer Service Lines shall be submitted by the Owner or duly authorized agent to the Utility.
 - c) Each application shall be accompanied by an application fee, completed Permit Application form, and a sketch of the proposed work and Dig-Safe number. When appropriate, the Utility can request that the Owner, at the Owner's expense, utilize the services of a registered Licensed Professional Engineer to design size and layout of the Sewer Service Line.
 - d) The Utility shall review the sewer service data to determine whether it meets the Amherst Construction Standards, and any other Utility, state or federal rules and regulations.
 - e) The Owner or duly authorized agent is responsible for proper sizing of Sewer Service Line for its intended use.
 - f) The Owner is responsible for the cost of the tap, installation, materials and required repairs to the Utility's right of way.
 - g) The Owner may be required to complete camera inspection (CCTV) of the alteration to the Sewer Collection System, upon request of the Utility.

h) The Owner is responsible for any equipment needed to pump the Wastewater into the Sewer Collection System. Wastewater must flow, via gravity, from the end of the connection into the Sewer Collection System.

2. **Determination**

a) If the Utility determines that it does not or will not have sufficient capacity to serve a new Premises, development, or addition, it shall not be obligated to provide sewer service or approve alternations. The Utility may at its option and discretion enter into such agreements with applicants to correct capacity issues at the Owner's expense.

b) If the Utility determines that it has sufficient capacity to provide adequate sewer service, the Utility will approve the permit and assess a connection fee. These fees will be outlined on the Permit Application.

c) Service shall not be provided to the Owner until all required payments, inspections, and tests have been completed.

3. **Qualified Contractors**. In order to be a Qualified Contractor to complete work within these Regulations, the Contractor must receive and sign for a copy of the Amherst Construction Standards and the Utility Specifications on an annual (once per calendar year) basis.

4. **Other Permits**. Depending on the scope of work, a Building Permit, Board of Health Permit and/or Fire Permit may be required. Owner or its Contractor should check with regulations for each to determine if they are required.

H. **Abandonment and Sewer Service Termination**

1. When a Sewer Service Line has been discontinued for a period of one year or more and no commitment has been provided by the Owner as to possible future use, the Utility may, at its sole discretion, consider the Sewer Service Line to be abandoned and may disconnect the Sewer Service Line from the Sewer Collection System at the Owner's expense. A Sewer Service Line may be terminated upon notice from the Owner.

2. If any Premises is razed, the Owner, at his/her expense, must disconnect the Sewer Service Line from the Sewer Collection System and all work must be done in accordance with these Regulations. Prior to demolition of any Premises or termination of a Sewer Service Line, the Owner shall cut and cap all Sewer Service Lines at the connection to the Sewer Collection System, and have the Utility inspect all Sewer Service Lines to ensure that they are properly cut and capped prior to backfilling.

I. **Discontinuance of Sewer Service**

1. Discontinuance of sewer service under these Regulations is tied to discontinuance of the water service under the Water Use Regulations, as sewer access is most often discontinued through discontinuance of the water service to a Premises.

2. **Discontinuance by the Utility Without Notice** – Sewer service may be discontinued by the Utility without notice for any of the following reasons:

a) Misrepresentation by the Owner in the application for sewer service or other fraudulent procurement of sewer service.

- b) Use of sewer for purposes other than described by the Owner in the application for sewer service.
 - c) Fraudulent use of or tampering with Utility property.
 - d) Abandonment of the Premises by the Owner.
 - e) Cross Connection or unauthorized connection to the Sewer Collection System with any other fixture or supply in violation of these Regulations or Utility Specifications.
 - f) Failure to maintain plumbing and fixtures in good repair that could, in the Utility's judgment, result in contamination of the potable water supply or damage or injury to the Sewer Collection System or Utility persons or property.
 - g) Failure to prevent contamination of Wastewater.
 - h) Any other use of the Sewer Collection System that could cause an imminent danger or loss to the Sewer Collection System or supply or the persons and property of others.
3. Discontinuance by the Utility With Notice – Sewer service may be discontinued by the Utility with written notice issued at least twelve (12) days in advance of the proposed discontinuation date for any of the following reasons:
- a) Refusal of reasonable access to the Owner's Premises for inspection.
 - b) Any refusal or neglect to comply with these Regulations or with Utility Specifications.
 - c) Owner's failure to comply with terms of payment arrangement entered into between the Owner and the Utility.
 - d) Owner's repeated contribution to sewer back-ups including illegal disposal of fats, oils and grease, "flushable wipes" and other material listed in Section IV Item C (Prohibited Substances).
 - e) For such other reasons as the Utility may designate in writing.
4. Discontinuance for Non-Payment of Utility Bills – Sewer service may be discontinued by the Utility for non-payment of any Utility bill, including late payment charges, if all of the following conditions are met:
- a) The Owner has not paid the bill in full within 30 days from the date of issuance on the bill;
 - b) The Utility had provided the Owner with written notice of its intention to discontinue sewer service, issued at least twelve (12) days in advance of the proposed discontinuation for residential Owners or, in the case of non-residential Owners, at least five (5) days in advance of the proposed discontinuation date; and
 - c) Prior to the date of notice of discontinuance, the Utility has not received payment in full.
5. Conference Prior to Discontinuance - An Owner may request a conference with the Utility prior to the proposed date of sewer service discontinuation. Such conference shall be held in accordance with the Resolution Process as outlined in Section I.E.
6. Restoration of Sewer Service - If sewer service has been discontinued, the Utility shall restore sewer service promptly upon the Owner's request when the cause of discontinuation has been remedied, and the Owner has paid any applicable fees.

IV. Discharge Restrictions

- A. **Prohibition on Drainwater.** No person shall Discharge or cause to be Discharged any stormwater, surface water, groundwater, roof runoff, subsurface drainage, uncontaminated cooling water, or unpolluted industrial process waters to the Sewer Collection System.
- B. **Unpolluted Drainage.** Stormwater and all other unpolluted drainage shall be Discharged to such drainage system that is specifically designated as storm drains or storm sewers, or to a natural outlet approved by the Utility and the DEP.
- C. **Prohibited Substances**
1. No person shall Discharge or cause to be Discharged any of the following illegal wastes to the Sewer Collection System:
 - a) Any gasoline, benzene, naphtha, fuel oil, or other flammable or explosive liquid, solid, or gas.
 - b) Any waters or wastes containing toxic or poisonous solids, liquids, or gases in sufficient quantity, either singly or by interaction with other wastes, to injure or interfere with any portion of the Sewer Collection System or the Amherst Wastewater Treatment Plant, constitute a hazard to humans, animals, or the environment, create a public nuisance, or create any hazard in the receiving waters of the Amherst Wastewater Treatment Plant. This shall include prescription medications, illegal drugs, and PFAS containing materials.
 2. No person shall Discharge or cause to be Discharged the following described substances, materials, waters, or wastes if it appears likely in the opinion of the Utility that such wastes can harm either the Sewer Collection System, treatment process and equipment at Amherst Wastewater Treatment Plant, have an adverse effect on the receiving stream, or can otherwise endanger life, limb, public property, or constitute a nuisance. In forming an opinion as to the acceptability of these wastes, the Utility will give consideration to such factors as: the quantities of subject wastes in relation to flows and velocities in the sewers, materials of construction of the Sewer Collection System, nature of the process at Amherst Wastewater Treatment Plant, capacity of the Amherst Wastewater Treatment Plant, degree of treatability of wastes in the Amherst Wastewater Treatment Plant and other pertinent factors. The substances prohibited are:
 - a) Any liquid or vapor having a temperature higher than one hundred fifty (150°F) degrees Fahrenheit, sixty-five (65°C) degrees Celsius.
 - b) Any water or waste containing fats, wax, grease, or oils, whether emulsified or not, in excess of one hundred (100) mg/L or one hundred fifty (150°F) degrees Fahrenheit, sixty-five (65°C) degrees Celsius.
 - c) Any garbage that has not been properly shredded, meaning garbage or food that have not been shredded to such a degree that all particles will be carried freely under the flow conditions normally prevailing in the Sewer Collection System, with no particle greater than one-half inch (1/2”) in any dimension.

- (1) The installation and operation of any garbage grinder equipped with a motor of three-fourths (3/4) horsepower (0.76 hp metric) or greater shall be subject to the review and approval of the Utility.
- d) Any waters or wastes containing strong acid, iron, industrial pickling wastes, or concentrated plating solutions whether neutralized or not.
- e) Any waters or wastes containing iron, chromium, copper, zinc, and similar objectionable or toxic substances; or wastes exerting an excessive chlorine requirement, to such degree that any such material received in the composite Wastewater at the Amherst Wastewater Treatment Plant exceeds the limits established by the Utility for such materials.
- f) Any waters or wastes containing phenols or other taste and odor producing substances, in such concentrations exceeding limits which may be established by the Utility as necessary, after treatment of the composite Wastewater to meet the requirements of the State, Federal, or other public agencies or jurisdiction for such Discharge to the receiving waters.
- g) Any radioactive wastes or isotopes of such half-life or concentration as may exceed limits established by the Utility in compliance with applicable State or Federal regulations.
- h) Any waters or wastes having a pH outside the range of 5-10 or having other corrosive or acidic property capable of causing damage or hazard to structures, equipment, and personnel of the Utility.
- i) Materials which exert or cause:
 - (1) Unusual concentrations or inert suspended solids (such as, but not limited to, Fullers earth lime slurries, and lime residues) or of dissolved solids (such as, but not limited to, sodium-chloride and sodium sulfate);
 - (2) Excessive discoloration (such as, but not limited to, dye wastes and vegetable tanning solution);
 - (3) Unusual biochemical oxygen demand, chemical oxygen demand, or chlorine requirements in such quantities as to constitute a significant load on the Amherst Wastewater Treatment Plant; or
 - (4) Unusual volume of flow or concentration of wastes such that the concentration of any given constituent or quantity of flow exceeds, for any period of duration longer than fifteen (15) minutes, more than five (5) times the average twenty-four (24) hour concentration or flows during normal operation.
- j) Solid or viscous substances which cause obstruction to the flow in the Sewer Collection System such as, but not limited to, ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, plastics, wood, garbage, disposable diapers, baby wipes and other “flushable wipes”, dental floss, etc.
 - (1) “Flushable wipes” includes any product that is labeled as ‘flushable’ yet does not breakdown when submerged in water for 10-seconds.
- k) Solid or viscous substances in quantities or of such size capable of causing interference with the treatment process at the Amherst Wastewater Treatment Plant such as, but not limited to, tar, blood, paunch manure, meat/butcher scraps, etc.

- l) Waters or wastes containing substances which are not amenable to treatment or reduction by the treatment process used at the Amherst Wastewater Treatment Plant, or are amenable to treatment only to such degree that the Amherst Wastewater Treatment Plant Effluent cannot meet the requirements of other agencies having jurisdiction over Discharge to the receiving waters.
3. No person shall Discharge or cause or allow to be Discharged into the Sewer Collection System, any substances, waters, or wastes that the Utility, DEP, or EPA has identified as likely, either singly or by interaction with other substances, to:
 - a) Harm or interfere with the Sewer Collection System or the equipment at the Amherst Wastewater Treatment Plant.
 - b) Pass through, interfere with, or be otherwise incompatible with the treatment process at the Amherst Wastewater Treatment Plant or its associated sludge disposal.
 - c) Cause a violation of Federal or State law or any Discharge permits issued to the Utility.
 - d) Cause a violation of Federal or State surface water quality standards or otherwise adversely affect the receiving waters.
 - e) Endanger or threaten to endanger life, limb, health, or welfare of any person(s), public health, safety and/or welfare, the environment, or property.
 - f) Constitute a nuisance as provided in MGL Chapter 83 Section 10, MGL Chapter 111 Section 122 and 123, and pursuant to 310 CMR 7.00.
4. To request permission to Discharge any materials/chemical enumerated in this Section, complete and submit the Non-Standard Discharge Authorization, available on the Town website.
5. An Owner or Customer that is unsure about a potential discharge and whether the above is applicable should contact the Utility for a determination.

D. Discretion of Utility

1. If any waters or wastes are Discharged, or are proposed to be Discharged to the Sewer Collection System which contain the substances or possess the characteristics enumerated above, which in the judgement of the Utility, may have a deleterious effect upon the Sewer Collection System, treatment process at the Amherst Wastewater Treatment Plant, equipment, or receiving waters, or which otherwise create a hazard to life or constitute a public nuisance, the Utility may:
 - a) Reject the waste;
 - b) Require pretreatment to an acceptable condition for Discharge to the Sewer Collection System;
 - c) Require control over the quantities and rates of Discharge; and/or
 - d) Require payment to cover the added cost of handling and treating the wastes not covered by the existing sewer charges under the Sewer Rate.
2. If the Utility permits the pretreatment or equalization of waste flows, the design and installation of the plants and equipment shall be subject to the review and approval of the Utility, and subject to the requirements of all applicable codes, bylaws, and laws.

E. Septage

Septage may be accepted upon approval by the Utility only from specified locations, 7 days a week during Regular Working Hours and such Discharge shall be overseen by the Utility.

1. Septage shall not be contaminated with any other material that would violate any conditions of these Regulations. This includes wastes detailed in Section IV Item C (Prohibited Substances) such as flushable wipes and solids that may clog the influent flumes and/or grinders.
2. A sample of each Septage hauling trucks will be analyzed for compliance, and may be rejected or further reviewed in pH is outside the range of 5-10.

F. Notification of Violations

1. In the case of accidental Discharge to water or wastes in violation of these Regulations or other permits, Owner shall notify the Utility by telephone or email immediately upon discovery of the Discharge. Accidental Discharge includes any upset, slug load, or spill that may reasonably be expected to Discharge to the Sewer Collection System.
2. Each notification shall be followed within 15 days of the date of occurrence by a detailed written statement addressed to the Utility describing the causes of the Discharge and the measures being taken to prevent a recurrence. Such notification will not relieve Owners and Customers of liability for any expense, loss or damage to the Sewer Collection System, or for any fines imposed on the Utility due to such Discharge.

V. Industrial Discharges

1. While the Town of Amherst does not currently have an industrial pre-treatment program, this is a place holder for any Regulations required for future industrial pre-treatment.

VI. Powers and Authority of Inspectors

A. Inspections

1. The Utility shall, with adequate notice, have access to inspect Sewer Service Lines, private mains, Meters (Utility's and private), plumbing and all other equipment and facilities connected to the Sewer Collection System to prevent the possibility of contamination or illicit Discharge into the Sewer Collection System, to prevent waste or fraudulent use, and to otherwise ensure compliance with all components of these Regulations.
2. All Sewer Service Lines greater than 4 inches in diameter will be required to perform a pressure test and any other tests as directed by the Utility at any time. All required testing shall be completed at the Owner's expense.
3. The Owner or its Qualified Contractor shall provide As-Built Drawings to the Utility at the completion of any project requiring a Utility Permit. The plans shall depict exact distances and ties to clean-outs or other appurtenances, both to the Sewer Collection System and to the Premises. Connection to the main shall be referenced to the Premises that it serves by at least two ties from permanent points.

B. Right of Entry

1. The Utility and its employees, having proper credentials and identification, shall be permitted to enter all properties for the purposes of inspection, observation, measurement, sampling, and testing in accordance with the provisions of these Regulations.
 - a) The Owner shall notify the Utility when any new or renovated Premises, or its associated Sewer Service Line, is installed and ready for final inspection and before the Premises or Sewer Service Line is connected to the Sewer Collection System.
 - b) Connection to the Sewer Collection System shall be made in the presence of the Utility.
 - c) No facility shall be covered over until approval has been given by the Utility .
 - d) Such connection and all testing, as deemed necessary by the Utility, shall be made under the supervision of the Utility.
 - e) Minimum notice to the Utility for an inspection shall be 24 hours.
2. The Utility shall have no authority to inquire into any processes including metallurgical, chemical, oil, refining, ceramic, paper, or other industries beyond that point having a direct bearing on the kind and source of Discharge to the Sewer Collection System or waterways or Amherst Wastewater Treatment Plant.

C. Liability During Inspections. While performing the necessary work on private properties referred to in these Regulations, the Utility shall observe all current safety rules. The Owner and Customer shall be held harmless for injury or death to the Utility employee's and against any liability claims and demands for personal injury or property damage asserted against the Owner and Customer and growing out of the Utility's work, except as such may be caused by negligence or failure of the Owner and Customer to maintain safe conditions of the property.

D. Easements

1. The Utility and its employees, having proper credentials and identification, shall be permitted to enter all private properties through which the Utility or Town holds a duly negotiated easement for the purposes of, but not limited to, inspection, observation, measurement, sampling, repair, and maintenance of any portion of the Sewer Collection System lying within said easement.
2. All entry and subsequent work, if any, on said easement, shall be done in full accordance with the terms of the duly negotiated easement pertaining to the private property involved.

VII. Charges and Rates

A. Schedule of Rates

1. The Sewer Commission will set the current sewer usage rates. The sewer usage rate shall be based on 100 (one hundred) cubic feet of water usage as read on the water Meter.
 - a) At properties that are not connected to the water system and therefore do not have a water Meter, the Utility will use an estimated usage for billing at the

sewer rate. Estimated usage at any such property will follow Title V calculations.

2. The Rate and Fee Schedule is included in Appendix A of these Regulations. All Owners will be charged as shown in the Rate and Fee Schedule for services included in the Schedule.
3. All bills for labor or materials for the Utility's repair to Owner's Sewer Service Line will be subject to the same conditions as bills for Sewer.

B. Invoicing

1. The Owner shall receive all bills and be responsible for the payment of all charges for sewer usage and services furnished to the property. Per State law, all charges for sewer usage or services are the responsibility of the Owner and will become a lien against the Owner's property.
2. Invoicing for sewer usages is concurrent with invoicing for water usages. Billing frequency is outlined in the Water Use Regulations.
3. The failure of the Owner to receive a bill does not relieve the Owner from the obligation of payment nor from the consequences of nonpayment as required.
4. When charges for sewer supplied or for services remain unpaid for more than 30 days, a Demand Notice will be mailed. When charges remain unpaid for more than 90 days, a lien shall be placed against the property consistent with MGL Chapter 40 Section 42c.

C. Abatements

1. All claims for adjustments of sewer bills must be made within 30 days of billing date. Any undisputed portion of a bill must be paid by the due date or a late charge will be assessed.
2. The Utility may make Abatements in sewer charges upon receipt of the Abatement Form, available on Town website, from the Owner. The form shall include information necessary to evaluate its merits including receipts from a licensed plumber.
3. There are no Abatements or exceptions made for properties where a portion of the water Meter usage is for irrigation or recreation purposes.

VIII. Liability

A. Standard Liability

1. No liability for interruption or stoppages. The Utility will not be held liable for any interruption or stoppages of flow in either the Sewer Collection System or the Sewer Service Lines, or any damage caused by such stoppages. The Utility reserves the right to stop or interrupt the flow in Sewer Collection System or Sewer Service Lines to make repairs and extensions, when necessary. Therefore, no person shall be entitled to receive damages, refunds, or payments as a result of any such interruption.
2. No liability for Owner's pipes. The Utility assumes no liability for conditions which exist in Sewer Service Lines, or the Premises, and cause damage coincident to or following the repairs or flushing of any portion of the Sewer Collection

System, Sewer Service Line, or other appliance belonging to the Utility or any other cause.

3. No liability for damage during construction. In the event that the Utility's work necessitates the cutting of roots of trees, bushes, shrubs, hedges, etc. the Utility will not be responsible for their continued life.

B. Penalties

1. Notice of Violations. Any person found to be violating any provision of these Regulations shall be served by the Utility with written notice stating the nature of the violation and providing a reasonable time limit for the satisfactory correction thereof. The offender shall, within the period of time stated in such notice, permanently cease all violations.
2. Fines
 - a) Any person who shall continue any violation beyond the time limit provided for shall be fined, in compliance with Massachusetts General Laws. Each day in which any such violation shall continue shall be deemed a separate offense.
 - b) Any person who is discovered to have fraudulent use or tampering of a water Meter shall be charged not less than triple rates for such quantities of water as the Utility shall estimate to have been fraudulently used, for both water and sewer usage as applicable. The Owner may be subject to applicable fines as set forth in MGL Chapter 165 Section 11.
3. Tampering
 - a) Sewer Collection System components, including manholes or other property of the Utility shall not be opened, closed, or tampered with in any way by any person not authorized to do so by the Utility.
 - b) Any damage to the Sewer Collection System components, including manholes or other property of the Utility which the Utility determines is caused by tampering caused by the Owner (or the Owner's employees, tenants, contractors or agents) shall be repaired by the Utility at the Owner's expense. The Owner may be subject to applicable fines as set forth in MGL Chapter 165 Section 11.
4. Cross Connections. No Cross Connection shall be permitted between the public water supply and Sewer Collection System, or between the public water supply and any plumbing fixture, device, or appliance capable of contaminating the public water supply unless the connection is protected at the metering point by a Backflow Prevention Device as required 310 CMR 22.00 or has an air gap.
5. Illegal Discharge Leading to Sewer Backups. No Owner shall Discharge or cause to be Discharged any material listed in Section IV Item C (Prohibited Substances). In the case of a sewer back-up due to violation with these provisions, the Utility may, at its sole discretion, pass the cost of reparations to the contributing party. In the case where the contributing party cannot be identified, the Utility may, at its sole discretion, pass the cost along to every property within the contributing Sewershed.
6. Civil Penalty. Any person who violates these Regulations shall be subject to the maximum civil penalty allowed by Massachusetts General Law.

- C. **Liability for Losses.** Any person violating any of the provision of these Regulations shall become liable to the Utility or Town for any expense, loss, or damage to the Town or its Customers by reason of such violation.

Appendix

Appendix A: Rate and Fee Schedule

DRAFT - 03/15/2023

Appendix A
Rate and Fee Schedule

Sewer Rates:

Domestic Sewer Rate	\$5.20 per 100 cubic feet
Agricultural Sewer Rate	no charge

Minimum Billing Rates:

Domestic Minimum Bill	\$15.60 (usage of 300 cubic feet)
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Standard Sewer Fees:

Sewer Collection System Entrance Fee	As stipulated by permit
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Septage Disposal Fees:

<u>Volume of Septage (gal)</u>	<u>Cost to Dispose</u>
0-1000	\$150
1000 – 1500	\$225
1500 – 2000	\$300
Over 2000	\$300 for first 2000 gallons plus \$75 per additional 500 gallons or portion thereof

Tight Tanks

\$100

Portable Toilets

\$150 for 1000 gallons or less

Violation of Sewer Regulations

For Violations of these Regulations with a Civil Penalty set forth in Mass. General Laws Maximum - the maximum allowed in Mass. General Laws;
For Violations of these Regulations that do not have a Civil Penalty set forth in Mass. General Law - \$300 per violation per day